

New Collegiate Medical Centre

Inspection report

407 Cheetham Hill Road
Cheetham
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Date of inspection visit: 23/06/2020
Date of publication: 10/07/2020

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Overall summary

We carried out a desktop focused inspection at New Collegiate Medical Centre on 23 June 2020. We had previously inspected the practice in March 2019 where the practice overall rating was good, with the key question of safe rated as requires improvement. We issued the practice with a requirement notice for a breach of Regulation 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 (Good Governance) following the previous inspection. The full comprehensive report following the inspection in March 2019 can be found on our website here: <https://www.cqc.org.uk>

This inspection focused on the following key questions: safe.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we reviewed action plan from the provider

- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for the domain of safe.

We found that:

- A system for managing significant events and safety alerts had been introduced.
- A new process for the checking of blank prescriptions had been developed.
- A new policy and procedure had been developed to monitor new locum recruitment checks.
- Clinical audits had more structure and clear dates documented.

Our inspection team

Our focused desktop inspection was led by a CQC lead inspector.

Background to New Collegiate Medical Centre

New Collegiate Medical Centre is located on the outskirts of Manchester.

The practice is located in a large purpose-built building with all services to patients located on the ground and first floor. The first floor was accessible by stairs or lift and held a mix of staff offices and external treatment rooms with seated waiting areas. There is disabled access and parking available to patients.

At the time of our inspection there were 14,100 patients registered with the practice. The practice has a General Medical Services (GMS) contract and is a member of Manchester Health and Care Commissioning.

The average life expectancy and age profile of the practice population is slightly above the CCG and national average. Information taken from Public Health England placed the area in which the practice is located at seven on the scale of deprivation (from a possible range of between one and 10, where 1 is most deprived). In general, people living in more deprived areas tend to have greater need for health services.

The practice is registered with the Care Quality Commission (CQC) to provide the regulated activities of diagnostic and screening procedures; surgical procedures; maternity and midwifery services and treatment of disease, disorder and injury.

Regulated activities are delivered to the patient population from the following address:

New Collegiate Medical Centre

407 Cheetham Hill Road

Manchester

M8 0DA

The practice has a website that contains information about what they do to support their patient population and the in-house and online services offered.

www.collegiatemanchester.com

The practice is a teaching practice for medical students, including nurses and paramedics.