

Marton Care Homes Ltd

# Hill View Care Home

## Inspection report

Hurst Lane (Off Crankshaw Street)  
Rawtenstall  
Rossendale  
Lancashire  
BB4 7RA

Tel: 01706548381

Date of inspection visit:  
10 November 2020

Date of publication:  
18 November 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Hill View Care Home is a residential care home providing personal and nursing care for up to 45 people, including older people, younger adults, people with a physical disability, mental health support needs and people living with dementia. At the time of the inspection 27 people were living at the home.

We found the following examples of good practice:

Staff wore full personal protective equipment (PPE) at all times to ensure people were protected as much as possible from the risk of cross infection. Enhanced cleaning was in place, with areas that were touched often being cleaned frequently. A 'fogging' machine was used to clean and disinfect communal areas and individual rooms, to help control the spread of the Covid 19 virus.

Visitors were required to book an appointment, to ensure the number of people visiting the home at any one time was limited. Visitors were screened for Covid 19 symptoms on arrival and were required to wear appropriate PPE and maintain social distancing during their visit.

People were supported to maintain contact with their friends and relatives through video calls and increased phone calls. The provider was arranging for increased safe visiting opportunities to be made available to people and their friends and family, to reduce the likelihood of them feeling socially isolated and improve their wellbeing.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following appropriate infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Hill View Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and the service is compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider had in place.

This inspection took place on 10 November 2020 and was announced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.