

Huntercombe Properties (Frenchay) Limited Heathside Neurodisability Unit

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Heathside Neurodisability Unit is a care home with nursing, providing support, accommodation and rehabilitation for up to 18 people. The home specialises in providing rehabilitation for people with a brain injury and/or progressive neurological conditions. At the time of the inspection 18 people were using the service

We found the following examples of good practice.

The risks associated with Covid-19 were considered and plans were in place to mitigate these risks. There was a clear system in place to ensure everyone adhered to best practice guidelines when entering the service.

Visits from family members had been assessed and adapted as risk factors changed. At the time of the inspection visits were taking place in the garden area to reduce the amount of people entering the service.

The provider had systems in place to ensure stocks of personal protective equipment (PPE) were maintained. All staff received training in infection control and the correct use of PPE. There was signage throughout the service to remind residents, staff and visitors of best practice guidelines.

People were routinely tested for an active coronavirus infection by the hospital and from the community before they were admitted to the service. People also completed a period of self-isolation when they entered the service to further reduce the risk of bringing in an infection.

The service was taking part in regular 'whole service' testing in line with current government guidance to protect all residents and staff. The testing schedule was reviewed in line with advice from local health protection teams.

Plans for isolation and cohorting of exposed and unexposed people had been used effectively when people using the service received a positive coronavirus test result.

The service has a designated lead for cleaning and infection control within the service. Cleaning schedules had increased to reduce the risk of infections being spread on high touch areas such as door handles and light switches. The service was following current government guidance and was using viricidal cleaning products to ensure cleaned areas were completely sanitised.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Details are in our safe findings below.

Heathside Neurodisability Unit

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 4 February and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. The use of the communal dining room had not been thoroughly assessed to ensure people could use this whilst maintaining a safe distance from each other. We discussed this with the provider, and they responded immediately to our feedback and have taken steps to reduce the risks associated with the use of the communal dining area.