

Beaumont Court Care Home Limited

Beaumont Court Care Home

Inspection report

Peter Shore Court
Beaumont Square
London
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28 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Beaumont Court Care Home is a residential care home providing personal care for up to 48 adults. At the time of the inspection 45 people were living at the service.

Beaumont Court Care Home accommodates people in one building across two floors, with 42 rooms each having their own en-suite bathroom, with six rooms on the first floor having a toilet and sink. People in these rooms had access to a communal bath and shower room. There were also communal living rooms, a communal dining area, a main kitchen and access to a secure garden.

We found the following examples of good practice.

There were protocols in place to ensure visitors could enter the home safely, with a requirement to take or show a negative lateral flow device (LFD) COVID-19 test before entering the home. Relatives were kept updated and given information about any changes in visiting procedures and guidelines in the home.

There was a designated visiting room in the home where people could meet their relatives safely. Staff also continued to support people to keep in touch with relatives who were unable to visit through telephone and virtual calls.

We saw the provider was aware of their responsibilities regarding the requirement to ensure visiting professionals were vaccinated against COVID-19. A visiting health professional who visited during the inspection was unable and unwilling to show proof of their vaccination status upon entry and staff involved explained they would not be able to enter the home.

The service was taking part in regular COVID-19 testing for people and staff.

The provider carried out regular stock checks to ensure staff had a sufficient supply of personal protective equipment (PPE). Staff had ongoing IPC training and we observed staff following best practice during the inspection.

The registered manager told us they had continued to be well supported by the local authority and a range of health and social care professionals, with continued weekly conference calls which included advice and guidance from Public Health and the local authority IPC team.

The provider told us they were proud of the hard work and dedication of their staff team during challenging periods throughout the pandemic, which had helped to keep people safe. The registered manager said, "Although we were quite shocked from the recent outbreak, we are confident in the processes we need to follow. We have learnt to live with this and we are going to get cases and it can be disheartening, but we feel more confident managing it now."

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

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Beaumont Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 28 January 2022 and was announced. We gave the service less than 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We saw the provider was facilitating visits for people living in the home in accordance with the current guidance. The provider was aware of the current guidance in place and kept people's relatives updated with any changes, including when there had been positive COVID-19 cases within the home.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.