

Formations Care Services Ltd

Formations Care Home

Inspection report

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West Yorkshire
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Date of inspection visit:
09 December 2020

Date of publication:
18 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Formations Care Home is a Care home located in Shipley, West Yorkshire and is operated by Formations Care Services Ltd. The home is registered with the Care Quality Commission (CQC) to provide care for up to 21 people. At the time of our inspection 13 people were living at the home, some of whom are living with dementia.

We found the following examples of good practice.

The service had a robust process and policy to ensure safe visiting including; checking visitors' temperatures, completing a questionnaire of information to help identify risks related to COVID-19. Personal protective equipment such as masks, gloves and aprons (PPE) and hand sanitiser was also available for visitors and social distancing encouraged.

Staff supported people to remain in contact with their families in line with government guidance. This was arranged through safe social distancing visiting at the service and video calling facilities. The provider sent regular updates to keep families updated on any changes to the guidance.

The home was accessing the government testing scheme. The registered manager knew how to apply for coronavirus testing kits to test residents and staff. Staff were accessing weekly testing in line with current government guidelines. They supported people to access monthly testing when people were able to consent to this.

The home was clean and well ventilated. Additional cleaning schedules had been introduced since the beginning of the coronavirus pandemic. Areas that were frequently touched, such as door handles and light switches, were cleaned several times a day. Hand sanitiser was readily available on the premises.

Pictorial signs reminded people and staff of the infection control procedures to follow to ensure their safety. Staff wore PPE appropriately. Staff were creative in supporting people to maintain their preferred routines and interests within the COVID-19 restrictions.

The registered managers were visible and supportive to staff. One of the registered managers was the designated IPC lead and shared all relevant government updates with staff and family members. The registered manager sought support and advice from external agencies including the local health protection team and CQC and was open to all advice and guidance offered.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Formations Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 9 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.