

Pendlebury Care Homes Limited

Regency Hall

Inspection report

The Carriage Drive
Hadfield
Glossop
Derbyshire
SK13 1PJ

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11 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Regency Hall is a care home providing accommodation and personal care to 40 people at the time of the inspection. The home can accommodate up to 68 people. Regency Hall is situated within a residential area of Hadfield in the High Peak area of Derbyshire.

We found the following examples of good practice.

- The registered manager received support from the nominated individual to stay informed of government and best practice guidelines in relation to infection prevention and control.
- The registered manager had completed supervision for all staff to provide support and ensure staff were adhering to infection prevention and control procedures .
- Additional Personal Protective Equipment (PPE) had been ordered, to ensure there were adequate supplies to manage infection control and outbreaks of coronavirus.
- People were receiving care in their bedrooms when necessary. Where people were not isolating and able to use the communal areas, the furniture had been arranged to ensure people maintained social distancing.
- Cleaning schedules and staffing levels within the home had been reviewed to reduce the risks associated with the infection and ensure there were enough staff to meet people's needs.
- Testing was completed in the home weekly for staff and monthly for people using the service. People using the service had consented to testing.
- People's temperatures were checked throughout the day to ensure early signs of illness could be identified.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

This review was undertaken in response to concerns received with regards to infection prevention and control. We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Regency Hall

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 11 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections. The home was closed to visitors at the time of the inspection as some people were isolating. There were processes in place to ensure visiting could be carried out safely once this started again. These included using track and trace forms, checking visitor's temperatures, using the outside space where appropriate and visitors being provided with full PPE.
- We were assured that the provider was meeting shielding and social distancing rules. Where people were shielding, they had signs on their doors to ensure staff knew to wear all PPE. Where people were able to use the communal areas, the furniture had been spaced out and comfortable seating areas were created in the spacious corridors to ensure people were able to observe social distancing.
- We were assured that the provider was admitting people safely to the service. The registered manager ensured people had tested negative for coronavirus before agreeing to them moving into the home. When people moved in, they completed the 14 day isolation and received care in their bedrooms as per government guidelines.
- We were assured that the provider was using PPE effectively and safely. We saw staff were wearing appropriate PPE. All staff had completed training in best practice for putting on, taking off and disposing of PPE safely.
- We were assured that the provider was accessing testing for people using the service and staff. People consented to testing before this was completed.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises. Cleaning schedules were used to ensure staff demonstrated all areas of the home were cleaned systematically.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed. The nominated individual provided regular updates on guidance and best practice to the registered manager. The registered manager then provided daily updates to staff.
- We were assured that the provider's infection prevention and control policy was up to date. The registered manager completed monthly infection prevention and control audits to ensure areas for improvement could be identified.