

Blackberry Hill Limited

# Bridgeside Lodge Care Centre

## Inspection report

61 Wharf Road  
Islington  
London  
N1 7RY

Tel: 08444725175  
Website: [www.foresthc.com](http://www.foresthc.com)

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28 January 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Bridgeside Lodge Care Centre is a residential care home that provides long-term specialist nursing care for up to 64 adults. The home supports elderly people, some of whom have dementia, and younger people, aged 18-65, who have acquired neurological conditions including spinal injuries. On the day of our inspection there were 63 people living in the home.

We found the following examples of good practice.

The home had created opportunities to maintain fun and recreational social events and activities for residents during lockdown. For example, by extending testing and screening to visiting musicians allowing live music performances for residents, such as over Christmas.

Where testing was not feasible remote activities were started and sustained such as an intergenerational collaboration with the Old Vic theatre and a local Primary School, with workshops including "Get writing", "Get Moving" and "Get Singing".

The home had learned from a previous wave 1 outbreak of Covid-19 and implemented more rapid and extensive testing that was in addition to minimum standards and requirements. The home's proactive approach led to rapid identification of the likely initial source of infection and swift and effective measures to limit infection spread.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Bridgeside Lodge Care Centre

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place. This inspection took place on 28 January 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.