

J&S Healthcare Limited

# Maxey House Residential Home

## Inspection report

88 Lincoln Road  
Deeping Gate  
Peterborough  
Cambridgeshire  
PE6 9BA

Tel: 01778342244

Date of inspection visit:  
18 February 2021

Date of publication:  
05 March 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Maxey House accommodates up to 31 older people, some of whom are living with dementia in a single storey building. There were 22 people living at the service during this inspection.

We found the following examples of good practice.

Staff changed into their uniform and put on their personal protective equipment (PPE) before starting work.

All professionals have their temperature checked when entering the building and are escorted to the person they are coming to see.

End of life visits were arranged with a family member accessing their relatives room using the nearest entrance and exit to reduce meeting people in corridors where possible.

Where people needed to isolate due to having COVID -19 symptoms or positive COVID-19 test a member of staff moved in to the service to provide care and support. This ensured that there was less risk to others in the service.

The service looked clean. Staff cleaned frequently touched areas such as handrails, chairs, tabletops, handles and furniture.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Maxey House Residential Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This unannounced inspection took place on 18 February 2021.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.