

Crown Care Homes Ltd

Oldfield Manor

Inspection report

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Date of inspection visit:
24 February 2021

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08 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Oldfield Manor is a residential care home for up to 17 older people who require support with personal care. Accommodation is provided over two floors in an adapted building. The home offers 15 single bedrooms and one double room, and five rooms have en-suite facilities. A passenger lift is available to support people with mobility between the floors.

At the time of our visit 16 people were living at the home.

We found the following examples of good practice.

The home had comprehensive policies and procedures to manage any risks associated with the COVID-19 pandemic. This included an operational plan in the event of an outbreak in the home of this viral infection. The policies, procedures and risk assessments were updated regularly following any changes in national guidance.

People living in the home and their next of kin were supported to maintain contact through a range of methods including visit appointments in a 'pod' or 'booth', skype video and the telephone.

The home management team were reviewing best practice guidance to ensure safe visiting arrangements for people in the home from next month in accordance with recent government announcements.

There was an ample supply of PPE for staff and any visitors to use. Hand sanitiser was stored securely but available to staff throughout the home. Staff had received training on the use of PPE and we observed staff wearing it correctly during our inspection. Clear signage and information was in place throughout the home to remind staff of their responsibilities.

The home employed two housekeepers and daily cleaning schedules were undertaken and these were enhanced with additional touch point cleaning.

A programme of regular COVID-19 testing for both people in the home and staff was implemented. Screening procedures were also in place for visitors to the home.

The home was participating in the COVID-19 vaccination programme.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Oldfield Manor

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 24 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.