

Amberley Care Home Limited

Amberley Care Home

Inspection report

28 Delaunays Road
Sale
M33 6RX

Tel: 01618258222
Website: www.amberleycarehome.com

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24 November 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Amberley Care Home provides accommodation, nursing and personal care for up to 72 adults living with physical disabilities, sensory impairments or dementia. At the time of our inspection, 36 people lived at the home.

We found the following examples of good practice.

All visitors registered at reception where they completed a screening questionnaire and had their temperatures taken. At the reception area, visitors had access to personal protective equipment (PPE), sanitiser and handwashing facilities.

The care home had made safe and effective arrangements for people to receive visitors. The home had built a glass "Covid Pod" in the corner of one of its lounges. The pod had a separate entrance from outside where visitors came in. During the visit, people stayed in the main lounge area while relatives stayed in the glass pod. The facility was supported by a two-way intercom and a hearing loop. The pod had to be booked in advance. Domestic staff cleaned the pod between appointments, and it was deep cleaned with a fogging machine overnight.

The care home assessed the infection risk of its facilities and introduced restrictions to help reduce risks and promote social distancing. For example, a maximum of three staff only used the staff room at any one time. Up to two staff or residents used the smoking shelter at any one time. The home had closed a self-contained unit comprised of 13 ensuite bedrooms during the pandemic. This allowed the provider to offer staff overnight accommodation if needed. They also offered rooms to relatives of people reaching the end of their lives.

The home admitted people into the service safely in accordance with national guidance. Following admission, they self-isolated for 14 days. Staff placed a discreet sticker on the door of anyone who was self-isolating or received a positive Covid result. Staff had placed sensor mats in the rooms of self-isolating people prone to wandering to alert them to movements. The home used one-to-one care to mitigate risks further if needed.

Staff had access to a full range of facilities away from the residential units. These included a staff room, a changing room, a shower, lockers and a hairdryer. Staff changed into a uniform when they arrived at work and changed out of their uniforms when they finished their shifts. The home offered staff a laundry service for their uniforms.

The home had two designated infection control and prevention (IPC) champions. The home had developed a comprehensive Covid-19 IPC audit, which the infection control champions completed monthly.

All staff had received additional training on infection control, donning and doffing PPE, handwashing and

barrier nursing. The home's infection control leads used ultraviolet light boxes to complete ad hoc spot checks on hand hygiene and they used ultraviolet torches to complete ad hoc checks on the standard of cleanliness and hygiene in the home.

Staff worked on specific units only. Staff received full pay if they were absent for a Covid related reason. The home used regular agency staff and offered them enough hours of work to help ensure they worked only at this care home.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met good infection prevention and control guidelines.

Inspected but not rated

Amberley Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

Amberley Care Home was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 24 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.