

Care Expertise Group Limited

# Oak Field

## Inspection report

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CR0 2UD

Website: [www.careexpertise.co.uk](http://www.careexpertise.co.uk)

Date of inspection visit:  
16 October 2020

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09 November 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

We found the following examples of good practice.

- The service limited visitors to reduce the risk of infection transmission.
- Staff checked the temperature of all visitors on arrival and asked whether they had any symptoms of covid19 or had travelled to any high-risk areas recently.
- Visitors usually did not enter the care home but were accommodated in a comfortable building in the garden area.
- All staff received training in infection control and the registered manager regularly discussed best practice with staff to keep their knowledge up to date. Training for staff included how to take on and off Personal Protective Equipment (PPE). Staff followed suitable infection control guidelines including the way they used PPE.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 16 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.