

Trust Care Ltd

Holly Tree Lodge EMI Care Home

Inspection report

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16 March 2021

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Holly Tree Lodge is a residential care home that provides accommodation and nursing or personal care for older people and people living with dementia. The home can accommodate up to 41 people in one adapted building over two floors. At the time of this inspection there were 39 people using the service.

We found the following examples of good practice.

The home had a robust system in place to support relatives and friends to visit people living in the home during the COVID-19 pandemic. Government guidance was being followed and the home had supported visits to recommence safely within the home. Visits were pre-booked to ensure they were staggered and the number of visitors to the home was manageable at all times. Visitors were required to complete a COVID-19 test prior to entering the home and wear personal protective equipment (PPE) during their visit.

Staff were trained on how to keep people safe from the risk of infection and how to use PPE correctly. The provider ensured there was enough PPE available for staff at all times. We observed staff wearing appropriate PPE.

Tests for COVID-19 were being carried out in line with government guidance, for both staff and residents.

Appropriate checks were undertaken before people moved into the home to reduce the risk of infection being introduced to the home. This included obtaining evidence the person had recently tested negative for COVID-19.

The premises were clean. There was a cleaning schedule in place and suitable cleaning products were used to control the spread of infection.

There were clear procedures in place to help ensure staff knew what action to take if they or a person living in the service displayed symptoms of COVID-19 or received a positive test result.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 March 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.