

Healthcare Homes (Spring) Limited

The Albany Care Home

Inspection report

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Date of inspection visit:
25 January 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

The Albany is a care home registered to provide accommodation, personal and nursing care to up to 38 people aged 65 and over. There were 30 people living at the service at time of the inspection. This included people staying in 'hub beds' designed for those who were discharged from hospital and required support with rehabilitation prior to returning to their own homes.

We found the following examples of good practice.

There was a safe system to manage visitors that included checks of temperature and taking various details for a contact tracing purpose. Where possible safely arranged visits were being facilitated and where people received end of life care, relatives' visits were supported after individual risk assessments had been carried out.

A designated visiting suite was installed, it contained a room divided by see-through glass and was in line with the good practice guidance. Where people had not been able to use it, additional opportunities for contacting relatives using technology were being offered. Staff encouraged social distancing and isolation where required and designated activity staff ensured people had been visited in their bedrooms to offer companionship.

The provider ensured a sufficient stock of personal protective equipment (PPE) and we observed staff wearing a full set of PPE. Staff had received infection prevention and control training, including how to put on and take off the PPE.

The PPE was allocated around the home and information and guidance to prompt staff in the infection correct procedures was promptly displayed. The provider's policies outlined how to safely dispose of the used PPE.

The service was fresh and clean. The cleaning schedules included the high-risk areas and frequently touched surfaces. Regular audits of the environment had been carried out.

The provider ensured regular Covid-19 testing for staff and people took place. The registered manager informed us the process of Covid-19 vaccinations had started.

The home was very well supported by the provider's senior management team and the local external health professionals.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Albany Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection site visit took place on 25 January 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively managed.
- We were assured that the provider's infection prevention and control policy was up to date.