

Ifield Park Care Home Limited

# Ellwood Place Dementia Care Home

## Inspection report

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24 November 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Ellwood Place is a residential care home providing personal care and support for up to 30 older persons. The service provides care for people living with dementia. At the time of our inspection there were 24 people living at the service.

We found the following examples of good practice

The service was clean and tidy. Cleaning tasks were consistently completed. Areas which were regularly touched, including door handles and hand rails were frequently disinfected. Staff were wearing appropriate PPE in-line with government guidelines. Staff had completed infection prevention and control (IPC) training which included the safe use of PPE.

At the time of our inspection the service was not accepting visitors due to the recent outbreak of coronavirus. There were systems in place for when visiting resumed. This included temperature checks prior to entry to the service and people signed up to an online track and trace service. Personal protective equipment (PPE) was available throughout the service.

The registered manager completed risk assessments for people living at the service and staff to promote their safety. They worked with the Local Authority and Public Health England to control and manage the outbreak.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Ellwood Place Dementia Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 24 November 2020 and was announced.

# Is the service safe?

## Our findings

We have not changed the rating of this key question, as we have only looked at the part of the key question in relation to infection prevention and control.

We will assess all of the key question at the next comprehensive inspection of the service.

S5□How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.