

David Mitchell

Easterlea

Inspection report

Easterlea Rest Home
Hambledon Road, Denmead
Waterlooville
Hampshire
PO7 6QG

Tel: 02392262551

Date of inspection visit:
18 January 2021

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16 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Easterlea Rest Home provides accommodation, personal care and support for up to 17 older people. At the time of our inspection there were 15 people living in the home.

We found the following examples of good practice.

There were procedures in place to support safe visiting, including appointments, temperature checks on arrival, provision of masks and aprons and use of a designated window visiting area where people sat behind closed patio doors and communicated by using the homes mobile phone, a gazebo is available to provide shelter to visitors.

People in the service were able to communicate with family and friends by using skype and telephone calls.

Indoor visits had been suspended at the time of the inspection as the registered manager had received concerns from relatives about indoor visits, the registered manager consulted with family, people living in the service and carried out a risk assessment where a decision was made to suspend indoor visits with the exception of visiting people receiving end of life care. The registered manager will review the risk assessment weekly and continue to consult with family and people living in the service.

The provider routinely tested people and staff for COVID-19. Staff had access to rapid response lateral flow tests (LFD) as well as standard Polymerase Chain Reaction (PCR) tests.

New admissions to the service were supported in line with best practice guidance. Admissions were expected to provide recent COVID-19 test results, were further tested by the service following admission and isolated upon arrival to minimise risk of potential infection to existing residents.

Staff had been trained in infection control practices and posters were displayed throughout the home to reinforce procedures.

The care home was kept clean. Staff kept detailed records of their cleaning schedules, which included a rolling programme of continuously cleaning high touch surfaces, such as light switches, grab rails and door handles. We also saw communal areas were kept uncluttered so cleaning could take place effectively. There were appropriate laundry processes in place.

The service had an adequate supply of personal protective equipment (PPE) to meet current and future demand. Staff were using this correctly and in accordance with current guidance and disposal was safe at the time of this inspection.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

Easterlea

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 18 January 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.