

J R P Jones & Associates Limited

JRP Jones & Associates Limited

Inspection report

4A Bridge Street
Morpeth
NE61 1NB
Tel: 01670517515

Date of inspection visit: 25 November 2022

Date of publication: 12/12/2022

Overall summary

We undertook a follow up focused inspection of JRP Jones & Associates Limited on 25 November 2022. This inspection was carried out to review in detail the actions taken by the registered provider to improve the quality of care and to confirm that the practice was now meeting legal requirements.

The inspection was led by a CQC inspector who was supported by a specialist dental adviser.

We undertook a comprehensive inspection of JRP Jones & Associates Limited on 7 April 2022 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing well led care and was in breach of regulation 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. You can read our report of that inspection by selecting the 'all reports' link for JRP Jones & Associates Limited on our website www.cqc.org.uk.

When 1 or more of the 5 questions are not met we require the service to make improvements and send us an action plan. We then inspect again after a reasonable interval, focusing on the area where improvement was required.

As part of this inspection we asked:

- Is it well-led?

Our findings were:

Are services well-led?

We found this practice was providing well-led care in accordance with the relevant regulations.

The provider had made improvements in relation to the regulatory breach we found at our inspection on 7 April 2022.

Summary of findings

Background

The provider has 28 practices and this report is about JRP Jones and Associates Limited.

JRP Jones and Associates Limited is in Morpeth in Northumberland and provides NHS and private dental care and treatment for adults and children.

The practice is located over 3 floors, accessible only by stairs. It is close to local transport links and car parking spaces are available near the practice.

The dental team includes 4 dentists, 1 foundation dentist, 4 dental nurses, 3 trainee dental nurses, 2 dental therapists, 3 receptionists and the practice manager. The practice has 6 treatment rooms.

During the inspection we spoke with 1 dental nurse, 1 receptionist, the practice manager and the compliance manager. We looked at practice policies and procedures and other records about how the service is managed.

The practice is open:

Mondays, Wednesdays & Thursdays from 9am to 12:40pm and from 2pm to 5:40pm

Tuesdays from 8am to 4:40pm

Fridays from 9am to 12:40pm and from 2pm to 4:40pm

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services well-led?

No action



Are services well-led?

Our findings

We found that this practice was providing well-led care and was complying with the relevant regulations.

At the inspection on 25 November 2022 we found the practice had made the following improvements to comply with the regulation:

- We noted improvements had been made to the protocols to review and investigate accidents and incidents and share any learning.
- Records were available to demonstrate that the suction equipment had been serviced and maintained according to manufacturer's guidelines. A system had been introduced to ensure these checks were carried out at the appropriate intervals.
- The storage arrangements for the clinical waste had been improved and was now stored safely, mitigating the risks to staff.
- The practice had improved protocols in place and information displayed for staff in relation to the safe handling of dental sharps.
- Improvements had been made to the protocols to manage fire safety, including routine equipment testing and maintenance and staff training.
- Improvements had been made to the protocols to manage legionella and ongoing monitoring protocols were in place.
- Cleaning equipment was available and stored as required.
- Protocols were in place to ensure important recruitment checks had been carried out, for all members of staff, at the time of recruitment.
- Records were available to demonstrate comprehensive inductions were being carried out for all newly appointed members of staff.
- Staff had undertaken Basic Life Support training as required and a system was in place to ensure this was undertaken at the required interval.