

Colleycare Limited

St Andrews Care Home

Inspection report

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17 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

St Andrews Care Home is a residential care home providing accommodation and personal care for up to 70 people aged 65 and over. At the time of our inspection 47 people were receiving care.

We found the following examples of good practice.

People were living in a clean and hygienic environment. The registered manager ensured regular cleaning of high touch points areas and the environment was well ventilated.

Visitors at the home had been tested and it was required for them to wear appropriate Personal Protective Equipment (PPE) when entering the home.

The environment was purpose built, spacious with enough sitting areas to ensure people could socially distance when they were spending time outside their bedroom.

An isolation area was created in the home for people who tested positive for Covid-19 and people living with Dementia who may not understand the need to self-isolate. This ensured that in case of an outbreak this could be contained better and reduced the risk of spread across the home.

There were enough staff allocated to work in the same units as far as possible and regular testing in line with current guidance meant if staff had to move to another area, they could do this following a negative rapid test. People and staff in the home were fully vaccinated.

Staff wore their PPE according to current guidance and they were trained in safely putting on, taking off and dispose of these safely.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

St Andrews Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 17 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.