

# Homestead Services Limited

# Homestead Care Home

#### **Inspection report**

208 Ogley Road Walsall West Midlands WS8 6AN

Tel: 01543360120

Date of inspection visit: 16 February 2021

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#### Ratings

# Overall rating for this service Inspected but not rated Is the service safe? Inspected but not rated

## Summary of findings

#### Overall summary

Homestead Care Home provides accommodation and personal care to a maximum of 34 older people. At the time of our inspection 33 people lived at the home.

We found the following examples of good practice.

- A pre-booked visiting system was in place and a visiting pod was used for relative visits. Relatives could access the pod from the outside, so they did not walk through the home which minimised the risk of infection being taken into the home.
- If people were unwell arrangements could be made for their relatives to visit them. Relatives were required to wear full Personal Protective Equipment (PPE) and take a COVID-19 test to ensure their visit could take place safely.
- Zoning was used where possible to reduce the number of staff and people in any one area to reduce the risk of any infection transmission within the home.
- Infection Prevention and Control (IPC) guidance had been followed when new people had been admitted to the home. This action helped to prevent infection being brought into the home.
- COVID-19 test kits were plentiful. Staff were required to take a COVID-19 test three times a week and people every 28 days. Where people or staff tested positive, they were required to self- isolate in line with current guidance.
- Changes to lounge and dining room areas had been made to allow some social distancing. A large wooden sturdy gazebo had been erected in the garden enabling a dry space for people to spend time outdoors.
- The premises were adequately clean. Appropriate cleaning products were used and staff followed the providers cleaning schedules.

#### The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe? Inspected but not
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Further information is in the detailed findings below.



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**Detailed findings** 

#### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 February 2021 and was announced.

#### **Inspected but not rated**

## Is the service safe?

### Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider had procedures in place to prevent people and staff acquiring and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider could admit people safely to the service if this situation transpired.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service, staff and visitors.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provide could ensure if infection outbreaks were to occur they could be effectively managed.
- We were assured that the provider's infection prevention and control policy was up to date.