

Castletroy Care Home Limited

Castletroy Residential Home

Inspection report

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Luton
Bedfordshire
LU2 7GP

Tel: 01582417995

Date of inspection visit:
30 December 2021

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10 January 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Overall Summary

Castletroy Residential Care Home is a large, purpose-built care home. The service is registered to provide accommodation and personal care for up to 69 people. At the time of our inspection, 25 people were living at the service.

We found the following examples of good practice.

- The provider supported visits by essential care givers, window visits and support to stay in touch through telephone and video calls.
- When not in an active outbreak, the provider also supported visitors with in-person visiting in a designated visiting area which was cleaned between visits. A booking system was used to ensure there were not too many visitors at the same time to manage infection prevention safely.
- There was clear signage to advise people, relatives and staff of the current guidance and procedures for reducing the risks of COVID-19.
- Full Personal Protective Equipment (PPE) was available to all visitors on entry and they were asked to show proof of a negative lateral flow test, answer questions about COVID-19 risks and have their temperature taken. Professional visitors to the home also had to prove vaccination status before being granted access to the premises. All visitors were asked to wear the appropriate PPE. Staff were observed to be wearing PPE correctly at all times.
- Separately designated facilities were available to ensure that laundry and crockery of people who were COVID-19 positive was stored and washed separately as per the current government guidance.
- Furniture placement was used to encourage natural social distancing between people. The premises and furniture were all clean and tidy and housekeeping staff were observed to be keeping areas clean at all times.
- The staff and management team worked closely with other health professionals such as GP's, Public Health England and the local authority to ensure they had access to the right resources and support and followed guidance given.
- The staff checked and recorded the vaccination status of all permanent and temporary staff and professional visitors to the home before allowing entry. If vaccination status could not be validated entrance was denied.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Castletroy Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 30 December 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.