

Care Worldwide (Carlton) Limited

Newbrook

Inspection report

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Date of inspection visit:
08 February 2022

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22 February 2022

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Newbrook is a residential care home providing personal care for up to three people who have learning disabilities. At the time of inspection there was three people using the service.

We found the following examples of good practice.

The provider had continually reviewed their infection prevention and control (IPC) policies. Staff and people who used the service had meetings to talk about any concerns they had with the pandemic or the changes to guidance and procedures.

Staff completed IPC training and were observed to be wearing the correct personal protective equipment (PPE) and following best practice.

Staff had worked as a team to help promote people's wellbeing throughout the pandemic. We observed positive interactions between staff and people.

There were robust visiting protocols in place to ensure the provider was preventing visitors from catching and spreading infections. Visitors needed to take a lateral flow test and were provided with the necessary PPE upon entry to the home.

Staff were involved in regular COVID-19 testing and the provider made sure they were following the recent legal requirement for all staff and relevant visitors, such as health and social care professionals, to have had the COVID-19 vaccine.

The home was clean and hygienic throughout. Staff had access to cleaning products and cleaning schedules were in place. Infection control audits took place to ensure the home remained clean and well maintained.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Newbrook

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 08 February 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.