

Beech Tree Surgery

Inspection report

68 Doncaster Road
Selby
North Yorkshire
YO8 9AJ
Tel: <xxxx xxxxx xxxxxx>
www.beechtreesurgery.co.uk

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

Overall summary

We carried out an announced comprehensive inspection at Beech Tree Surgery on 12 December 2018 as part of our inspection programme. We inspected the branch sites at Riccal and Carlton on 17 December 2018.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for all population groups.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.

- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Whilst we found no breaches of regulations, the provider **should:**

- Track blank prescription forms through the practice in accordance with national guidance.
- Review and improve the safety of blinds in the rooms.
- Address time scales for action relating to infection, prevention & control.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Professor Steve Field CBE FRCP FFPH FRCGP
Chief Inspector of General Practice

Population group ratings

Older people	Good	
People with long-term conditions	Good	
Families, children and young people	Good	
Working age people (including those recently retired and students)	Good	
People whose circumstances may make them vulnerable	Good	
People experiencing poor mental health (including people with dementia)	Good	

Our inspection team

Our inspection team was led by a CQC lead inspector. The team included a GP specialist adviser, a second CQC inspector and a CQC medicines inspector.

Background to Beech Tree Surgery

Beech Tree Surgery is located at 68 Doncaster Rd, Selby YO8 9AJ. The surgery has good transport links and there is a pharmacy located nearby. We also visited Carton Surgery, High Street, Carlton and Goole and Riccall Surgery, Main Street, Riccall, York.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services, family planning, surgical procedures and treatment of disease, disorder or injury. These are delivered from all three sites.

Beech Tree Surgery, is situated within the Vale of York Clinical Commissioning Group (CCG) and provides services to 16,000 patients under the terms of a general medical services (GMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The provider has six GP partners who are registered with the CQC. The practice employs three salaried GPs there is a mixture of male and female GPs. In addition, there are six practice nurses and three health care assistants. The practice also employs a pharmacist, a muscular skeletal practitioner and three advanced clinical practitioners

(ACPs), two of which are currently undergoing training. There is a practice manager, an assistant practice manager, an extensive administrative team, dispensary manager and dispensary team. At the time of the inspection there are three GP registrars, two FY2 (foundation year two doctors undergoing post graduate medical training), there is one year five medical student from the Hull and York medical school. The practice is also approved as a placement for student nurses.

There is a higher than average number of patients over the age of 65, the population under the age of eighteen years is the same as the national average. The National General Practice Profile states that 98.5% of the practice population is from a white British background. Information published by Public Health England, rates the level of deprivation within the practice population group as eight, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest. Male life expectancy is 79 years which is the same as the national average of 79 years. Female life expectancy is 83 years which is the same as the national average of 83 years.