

# Royal National Institute of Blind People

# RNIB Gladstone House

## Inspection report

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Date of inspection visit:  
19 October 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

RNIB Gladstone House (Gladstone House) is a residential care home providing personal care to up to six people who are living with sight loss. People may also have learning disabilities, autism, or mental health needs. There were six people living in the home at the time of our inspection.

We found the following examples of good practice.

When visiting to the service was not possible people had been supported to stay in regular contact with friends and family using telephone and video calls.

Staff received regular training about infection prevention and control including specific training about personal protective equipment (PPE) and how to use it correctly.

Cleaning had increased during the COVID-19 pandemic and frequently touched surfaces such as light switches and door handles were cleaned regularly everyday to reduce the risk of infection. There were hand sanitizer dispensers readily available around the service.

People living at the service had individual COVID-19 risk assessments which were regularly reviewed. These were used to help identify factors which might make them particularly vulnerable to COVID-19 and how these risks could be reduced.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# RNIB Gladstone House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 19 October 2021 and was unannounced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

We were somewhat assured that the provider was using PPE effectively and safely. We found that there were not enough bins located around the service for the safe disposal of used PPE. This was addressed by the registered manager immediately following the inspection. We have also signposted the provider to resources to develop their approach.