

Hexon Limited

Summer Court

Inspection report

Football Green
Hornsea
Humberside
HU18 1RA

Tel: 01964532042

Date of inspection visit:
13 January 2022

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10 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Summer Court is a care home providing personal care for up to 37 older people, some of whom may be living with dementia. At the time of the inspection, 18 people were using the service.

We found the following examples of good practice.

The building was clean and well maintained and furniture had been rearranged to promote social distancing.

People were supported to have visitors in line with national guidance and alternative arrangements were available to support people to maintain contact with their family and friends in the event of an outbreak. Processes were in place to ensure safe visiting practices were followed.

Staff were vaccinated and took part in regular testing for COVID-19. They appropriately wore personal protective equipment (PPE) to minimise the risk of infections spreading.

Risks to people and staff in relation to COVID-19 had been assessed.

The provider took prompt action to review their admissions processes to ensure they followed current guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Summer Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of The Care Quality Commission's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 13 January 2022 and was announced. We gave the service one day's notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were somewhat assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was following current visiting guidance. Whilst the service was temporarily closed due to an outbreak of COVID-19, alternative arrangements were in place, to support people to maintain their relationships with their families and friends.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach around their admissions processes.