

Crystal Croftdene Limited

Croft dene Care Home

Inspection report

Threap Gardens
off Simonside Avenue
Wallsend
NE28 7HT

Tel: 01912633791

Date of inspection visit:
12 April 2021

Date of publication:
26 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Croftdene Care Home provides care and accommodation for up to 42 people with nursing care needs and people who are living with dementia. The home is a purpose built facility with ensuite rooms over two floors. At the time of the inspection the service supported 41 people.

We found the following examples of good practice.

The service had in place appropriate systems for regular testing of both staff and people living at the home.

Appropriate processes were in place to facilitate people having visitors at the home in line with the current government guidance.

There was a good supply of PPE available at the home.

The provider had put in place a range of policies and processes to support safe care and facilitate visiting to the home.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Croft dene Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 12 April 2021. We gave a short period notice on the morning of the inspection to ascertain the current status of the home in relation to any Covid-19 infections and ensure the inspection could go ahead safely.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was using PPE effectively and safely. Staff were not always clear on questioning on the correct process for donning and doffing PPE, although we observed the staff on duty to do this safely. Waste bins in a small number of rooms required updating.

We have also signposted the provider to resources to develop their approach.