

Paddock and Longwood Family Practice

Inspection report

Speedwell Surgery
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Huddersfield
HD1 4TS

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www.paddockandlongwoodfamilypractice.nhs.uk

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive to people's needs?

Good 

Are services well-led?

Good 

Overall summary

We carried out an announced comprehensive inspection at Paddock and Longwood Family Practice on 9 and 10 August 2022. Overall, the practice is rated as good.

Safe - good

Effective - good

Caring - good

Responsive – good

Well-led - good

Why we carried out this inspection

This announced comprehensive inspection was carried out following changes to the provider registration and legal entity of the practice. This was the first inspection since this change.

How we carried out the inspection/review

This inspection was carried out in a way which enabled us to spend a minimum amount of time on site.

This included

- Conducting staff interviews using video conferencing.
- Completing clinical searches on the practice's patient records system (this was with consent from the provider and in line with all data protection and information governance requirements).
- Reviewing patient records to identify issues and clarify actions taken by the provider.
- Requesting evidence from the provider.
- Reviewing staff questionnaires.
- A short site visit.

Our findings

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Overall summary

Whilst we found no breaches of regulations, the provider **should**:

- Take action to review that the vaccination status for all staff is maintained relevant to their role in line with guidance.
- Continue to monitor and improve prescribing outcomes, childhood immunisations and cervical screening uptake.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Sean O’Kelly BSc MB ChB MSc DCH FRCA

Chief Inspector of Hospitals and Interim Chief Inspector of Primary Medical Services

Our inspection team

Our inspection team was led by a CQC lead inspector who spoke with staff using video conferencing facilities and undertook a site visit. The team included a GP specialist advisor who spoke with staff using video conferencing facilities and completed clinical searches and records reviews without visiting the location.

Background to Paddock and Longwood Family Practice

Paddock and Longwood Family Practice is located one and a half miles from the centre of Huddersfield. The main site is known as Speedwell Surgery in Paddock, Huddersfield. There is a branch site in Longwood Village, Huddersfield, one and a half miles away from the main site. Patients can access services at either surgery.

The inspection took place at the main site in Paddock, Huddersfield. We did not inspect the branch site but did review documentation in relation to the premises, equipment and infection prevention and control.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services, treatment of disease, disorder or injury and surgical procedures.

The practice is situated within the Kirklees Health and Care Partnership which is part of the NHS West Yorkshire Integrated Care Board (formerly known as NHS Kirklees Clinical Commissioning Group) and delivers General Medical Services (GMS) to a patient population of about 8,660. The practice is part of a wider network of GP practices within the Viaduct primary care network (PCN) with seven other GP practices. One of the GP partners is the clinical lead for the PCN.

Information published by Public Health England shows that deprivation within the practice population group is in the third lowest decile (three of 10). The lower the decile, the more deprived the practice population is relative to others.

According to the latest available data, the ethnic make-up of the practice area is 73% White, 19% Asian, 4% Mixed, 3% Black, and 1% Other.

The practice team consists of three male and one female GP partner, a practice nurse and a healthcare assistant. The clinical team are supported by a practice manager and nine administrative/receptionist staff. The practice also hosts a social prescriber, pharmacists, first contact physiotherapy and psychological therapy (IAPT) through the primary care network (PCN) Additional Roles Reimbursement Scheme (ARRS).

The practice opening times at the main site are Monday to Friday 8am to 6.30pm. Extended access is provided on Monday and Tuesday from 6.30pm to 8pm and on Wednesday from 6.30pm to 8.30pm.

The opening times at the branch site are Monday 8.30am to 5.30pm, Tuesday 2pm to 5pm, Wednesday 8.30am to 12.30am, Thursday 8.30am to 6pm and Friday 8.30am to 6pm.