

Lotus Care (Bridge House) Limited

# Bridge House Residential Home

## Inspection report

Bridge House Care Home  
Topping Fold Road  
Bury  
BL9 7NQ

Tel: 01617641736

Date of inspection visit:  
09 December 2020

Date of publication:  
07 January 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Bridge House Residential Home is a care home registered with the Care Quality Commission (CQC) to provide accommodation and personal care for up to 30 people, some of whom live with dementia. 22 people lived at the home at the time of this inspection.

We found the following examples of good practice

Staff confidently demonstrated the use of PPE and hand sanitising stations were readily accessible before entering and in the home.

The home was well ventilated and clean; regular cleaning procedures were in place to minimise the risk of infection.

The service engaged with a regular testing programme and staff were positive in their approach to supporting people with this process.

Areas for improvement

Whilst we were assured about the providers whole-service approach to IPC, we recommend the provider explores better technological solutions to ensure people living in the home can stay in regular contact with their relatives and friends.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Bridge House Residential Home

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

The inspection took place on 09 December 2020. We gave the service short notice of our intention to inspect.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up to date.