

Dr Fatin Karam

Inspection report

2A Penvalley Crescent
Liverpool
L6 3BY
Tel: 01512854415

Date of inspection visit: 18 October 2022
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive to people's needs?

Good 

Are services well-led?

Good 

Overall summary

We carried out an announced focused inspection at Dr Fatin Karam, known locally as Fairfield Medical Centre on 18 October 2022.

Overall, the practice is rated as Good.

Safe - Good

Effective - Good

Caring - Good

Responsive - Good

Well-led – Good

Following our previous inspection in July 2016, the practice was rated Good overall and Requires Improvement for providing Safe services. This was because comprehensive emergency equipment was not available at the practice. Following the inspection we undertook further reviews of the service in November 2019 and September 2022.

At this inspection we carried over the ratings from the previous inspection for the Effective, Caring, Responsive and Well-led domains. The full reports for previous inspections can be found by selecting the ‘all reports’ link for Dr Fatin Karam on our website at www.cqc.org.uk

Why we carried out this inspection

This inspection was a focused follow-up of information without undertaking a site visit to follow up on:

- The area identified during our inspection in July 2016 that required improvements.

How we carried out the inspection

Throughout the pandemic CQC has continued to regulate and respond to risk. However, taking into account the circumstances arising as a result of the pandemic, and in order to reduce risk, we have conducted our inspections differently.

This inspection was carried out remotely which enabled us to review information requested from the provider. This was with consent from the provider and in line with all data protection and information governance requirements.

Our findings

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

Overall summary

We have rated this practice as Good overall

We found that:

- A defibrillator (Cardiac Science) and oxygen equipment had been made available to respond to medical emergencies. All staff were suitably trained to use the equipment, and this was updated annually.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Sean O’Kelly BSc MB ChB MSc DCH FRCA

Chief Inspector of Hospitals and Interim Chief Inspector of Primary Medical Services

Our inspection team

Our inspection team was led by a CQC lead inspector who spoke with the practice manager and registered provider remotely.

Background to Dr Fatin Karam

Dr Fatin Karam, (known as Fairfield Medical Centre) is located in Liverpool city centre at:

2A Penvalley Crescent

Liverpool

L6 3BY

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services and treatment of disease, disorder or injury and surgical procedures.

Dr Fatin Karam, 2A Penvalley Crescent, Liverpool is situated in a purpose-built medical centre shared with another practice in a deprived area of Liverpool. The practice is situated within the Liverpool Integrated Care Board (ICB) and delivers a General Medical Services (GMS) contract to a patient population of approximately 8225 patients. This is part of a contract held with NHS England.

Information published by Public Health England shows that deprivation within the practice population group is in the first decile (one of 10). The lower the decile, the more deprived the practice population is relative to others.

According to the latest available data, the ethnic make-up of the practice area is 78.1% white, 1.1% Asian, 6.2% mixed, 3.6% black and 8.4% other

There is a team of one GP partner working alongside a number of salaried GPs. The practice has a team of advanced nurse practitioners, nurses, pharmacists and healthcare assistants. The practice manager and assistant practice manager are based at the practice to provide managerial oversight. The practice also supports trainee foundation doctors working in primary care. The practice has support from the local primary care network with access to pharmacists, link workers, physiotherapist and mental health services.

Due to the enhanced infection prevention and control measures put in place since the pandemic and in line with the national guidance, most GP appointments were telephone consultations. If the GP needs to see a patient face-to-face then the patient is offered an appointment at the practice.

Extended access is provided locally by Primary Care 24 (Merseyside) Limited where late evening and weekend appointments are available. Out of hours services are provided by Primary Care 24 (Merseyside) Limited also and can be accessed by contacting NHS 111.