

Revitalise Respite Holidays

Revitalise Netley Waterside House

Inspection report

Abbey Hill
Netley Abbey
Southampton
Hampshire
SO31 5FA

Tel: 02380453686

Website: www.revitalise.org.uk

Date of inspection visit:
26 October 2020

Date of publication:
20 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Revitalise Netley Waterside House is one of three centres provided by Revitalise Respite Holidays, a national charity providing respite care and short breaks in a holiday setting for guest's living with either a physical disability, learning disability, sensory impairment or dementia. The service provides 24-hour personal and nursing care for those that need this.

Revitalise Netley Waterside House had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status with 19 beds available. During this inspection we only looked at the identified designated setting. At the time of inspection there was no one staying in the designated care setting.

Revitalise Netley Waterside House is a 'care home'. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. CQC regulates both the premises and the care provided.

We found the following examples of good practice.

- Information was easily accessible on arrival, or before visits, to ensure visitors followed guidance, procedures and protocols to ensure compliance with infection prevention control. All visitors were screened for symptoms of acute respiratory infection before being allowed to enter the home, alongside having their temperatures taken. There was no routine visiting, however, by exception arrangements were in place for people on end of life care to receive visitors.
- All members of staff worked in only the designated care setting, this included part-time and agency staff.
- Staff were trained and knew how to immediately instigate full infection control measures to care for people with Covid-19..
- Arrangements were in place so staff could appropriately socially distance during breaks, handovers and meetings.
- Cleaning staff had cleaning schedules, which they were required to complete which included evidence that high touch areas were regularly cleaned. For example, light switches, TV remotes and door handles.
- The service had appointed a dedicated lead to deal with all hospital discharges and ensure people were received safely into the service in accordance with national guidance.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe

Inspected but not rated

Revitalise Netley Waterside House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 26 October 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.