

Two Rivers Investments Limited

Fremington Manor Nursing and Residential Home

Inspection report

Fremington
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29 December 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Fremington Manor is a care home which provides nursing and personal care for up to 60 people. The home is a large manor house with a purpose built extension. At the time of the inspection there were 36 people living at the service.

We found the following examples of good practice.

There was an outbuilding with a shower where staff changed and put on their personal protective equipment (PPE) before entering the main building.

Outside each person's room there was a box with PPE, disinfectant and bags for disposal of used PPE. These boxes were checked throughout the day to ensure staff had ready access to the right equipment.

Additional space had been allocated to ensure staff were able to take breaks and keep within social distancing rules. Chairs were removed and tape placed on the carpet to show the distance between seats.

Additional cleaning regimes had been implemented. This included more regular cleaning of touch points such as door handles, keypads and handrails.

Staff had received training and support to work safely in a pandemic, such as Covid-19. Where staff needed to isolate due to a positive test or exposure to someone else with a positive test, they were continued to be paid.

There were clear risk assessments in place to ensure those staff who were more vulnerable from Covid-19 had a protective plan in place. This included workers who had underlying health conditions, pregnant team members and those from an ethnic background.

The staff team said they had been very well supported by the management team and provider. Staff had received gift certificates for their continued hard work. Staff had access to one to one supervision or independent counselling if needed.

People were being supported to isolate in their rooms due to an outbreak. Staff were making additional comfort visits to ensure they were cared for.

The activities team continued to provide support to people and the provider had given additional funds to ensure peoples' social needs could be met. For example, they had purchased an extra-large TV so people could take part in Zoom quizzes.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Fremington Manor Nursing and Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 29 December 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.