

House Martins Care Limited

House Martins Care Limited Number One

Inspection report

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13 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

House Martins Care Limited Number One provides specialist residential care and support to people who are deaf and living with a learning disability. Accommodation and support is provided from a residential house which is well integrated within the local community. At the time of our inspection visit there were five people living at the home.

We found the following examples of good practice.

The home had clear guidance, policies and processes to help minimise the risk of an outbreak and manage any which occurred. Cleaning schedules had been increased during the outbreak, to ensure high contact areas, such as door handles, light switches and appliances were regularly cleaned during the day. Staff had received specific training in managing the risk of the COVID-19 pandemic and how to safely use and dispose of personal protective equipment (PPE). This had included sessions run by the local authority.

The home was accessing the government testing scheme, which had helped to identify the outbreak quickly and allowed action to be taken to minimise the spread of infection. People were encouraged to spend as much time as possible in their rooms, although access to communal areas was supported safely, with social distancing maintained and PPE worn to keep people safe.

Engagement with people and relatives was positive. Information had been provided to people in an accessible way, so they understood what risks COVID-19 presented, why PPE use was required, and how they could remain safe. Electronic devices had been used to facilitate video calls and messaging with relatives, as well as people living in another of the provider's homes, with whom people had established social links.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No rating was awarded following this inspection. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

Inspected but not rated

House Martins Care Limited Number One

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 13 November 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.