

The Orders Of St. John Care Trust

OSJCT Bemerton Lodge

Inspection report

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28 January 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

OSJCT Bemerton Lodge is a care home providing accommodation and personal care for up to 56 older people. 35 people were living in the home at the time of the inspection. Some people using the service were living with dementia.

We found the following examples of good practice.

The service had introduced measures to prevent visitors from catching and spreading infections. Visitors were screened for symptoms of COVID-19 and were provided with personal protective equipment (PPE). A visiting room had been created, which visitors accessed without going through the main parts of the home.

Staff had received training on infection prevention and control measures and how to use PPE safely. PPE stations had been placed at strategic points throughout the home, which gave staff easy access to the equipment they needed.

Additional cleaning measures had been introduced in the home. All areas of the home were clean, and records demonstrated the additional cleaning had been completed. The provider had invested in specialist equipment to help maintain hygiene in the home. This included a Luminometer, which is used to monitor cleanliness of surfaces and check that cleaning has been carried out to an acceptable standard.

COVID-19 testing was being carried out for people using the service and staff in line with the latest guidance.

The provider was promoting safety through the layout and hygiene practices of the premises. Changes had been made to the layout of the building, including creating separate zones with specific staff teams to minimise the interaction between people. A separate section of the home had been used for people when they first moved in. This enabled people to move into the home and complete a 14-day isolation period away from other people.

The provider had updated their infection prevention and control policy to reflect the COVID-19 pandemic and additional measures that had been introduced.

The provider had worked with the public health team to help manage the outbreak of COVID-19. The provider had responded to guidance about use of specific cleaning products.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

OSJCT Bemerton Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 28 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.