

GHS Care Limited

Lavender Hills Care Home

Inspection report

Stubbins Vale Road
Stubbins Vale, Ramsbottom
Bury
Greater Manchester
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28 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Lavender Hills Care Home is a residential care home providing accommodation for persons who require personal care for up to 45 people. At the time of the inspection, there were 41 people living in the service.

We found the following examples of good practice.

A range of policies and guidance was available to manage the COVID-19 pandemic. This had been updated in line with changes in the guidance, and links to a range of further information was available to the staff team. Contingency plans and risk assessments had been completed.

Arrangements were in place to ensure people were admitted to the service safely. A regular testing programme was in place for people who used the service, staff and visitors. Relatives of people confirmed the appropriate visiting arrangements to enable them to spend time with their family members. All staff had been fully vaccinated in line with the current government guidance.

The service was clean and tidy and cleaning schedules had been completed. Dedicated housekeeping staff undertook cleaning duties. Audits of the service was taking place and records had been completed to confirm the findings from these.

A range of personal protective equipment, (PPE) was available throughout the service. Staff confirmed enough supplies of PPE was available for them. Information and guidance was on display throughout the service to guide and support people and staff. Staff were observed wearing PPE appropriately at all times during the inspection. Relatives who visited the service confirmed the staff wore PPE when they visited. Staff told us, and records confirmed they had undertaken relevant training in infection control and donning and doffing of PPE. The registered manager told us they undertook observed checks of staff donning and doffing and handwashing to ensure this was being undertaken in line with guidance.

There was sufficient staff in the service. Staff told us there was enough staff to undertake their role. Relatives said, "There is always plenty of staff around" and, "There is enough staff, they answer buzzers promptly when we buzz." Systems were in place to ensure sufficient staff were in place in the event of a COVID-19 outbreak. The registered manager discussed how they had managed the recent outbreak in the service.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Lavender Hills Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of the Care Quality Commission's (CQC's) response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 28 January 2022 and was announced. We gave the service one days' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- Visits for people who used the service were taking place in line with the current guidance. The registered manager demonstrated a detailed understanding to ensure visits were undertaken safely. This included essential care givers, for people at the end of their life and screened pod visits.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.