

Naseby Care Home Limited Naseby Care Home

Inspection report

8 Avenue Road Christchurch Dorset BH23 2BY Date of inspection visit: 22 January 2021

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Tel: 08000121247 Website: www.agincare.com/care-homes/dorset/nasebycare-home-christchurch

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

We found the following examples of good practice.

People, staff and visitors to Naseby were protected from risks of infection as policies and staff practices reflected best practice guidance. Visiting was by appointment and safeguards included a rapid Covid-19 test being completed on arrival to ensure visitors had a negative test result. Safe indoor visiting areas included screening between people and their visitors and utilising an external door avoiding non-essential visitor footfall in the building.

The premises and equipment were visibly clean. Cleaning materials had been changed to meet government guidance. Flooring in communal areas had been replaced to enable more effective cleaning to take place.

People and their families had been kept up to date with government guidance including visiting, testing and vaccines. People were involved in decisions and had their consent obtained for testing and vaccination in line with legal requirements.

Risks to people's mental well-being were understood and included part of the pre-admission assessment ensuring a person would be able to cope safely with an initial period of self isolation. Social activities took place each day both in the communal lounge and in people's rooms. Technology had been used to aid contact with families and friends including video calls.

PPE was available throughout the home and in good supply. Regular testing of people and the staff team were being completed in line with government guidance. Staff were up to date with infection, prevention and control training including how to put on and take off PPE safely.

We have also signposted the provider to resources to develop their approach.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated



Naseby Care Home

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 22 January 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.