

Bupa Care Homes (ANS) Limited

Copper Beech Care Home

Inspection report

Eastbourne Road
Ridgewood
Uckfield
East Sussex
TN22 5ST

Tel: 01825769947

Date of inspection visit:
15 March 2022

Date of publication:
04 April 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Copper Beech Care Home is a purpose built care home, providing nursing and personal care to older people, some of whom were living with dementia. The home is registered for up to 48 people.

The home was clean and tidy with a dedicated team of housekeeping and laundry staff. Cleaning schedules and daily cleaning tasks were documented when completed. Staff used green paper tags which were attached to door handles and equipment. These were signed, dated and timed to indicate when the area or item was last cleaned. Attention was paid to regular cleaning of high touch areas around the home. Safe laundry procedures were being followed.

Staff had completed Infection Prevention and Control (IPC) training. Regular competency checks had been completed to ensure staff continued to follow IPC guidance.

Personal Protective Equipment (PPE) was available and staff were seen to be wearing and disposing of PPE appropriately. PPE stations were located around the building and staff had access to extra supplies if needed. Barrier nursing was taking place when people had been required to isolate in their rooms.

People's needs and wellbeing were reviewed regularly and decisions around safe visiting made on an individualised basis.

COVID19 specific risk assessments had been completed for people when required. Staff supported people to remain safe without placing undue restrictions on them.

The provider was following latest government guidance around admissions to the home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Copper Beech Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 15 March 2022 and was announced. We gave the service one hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

The provider was following latest government guidance in relation to visiting at the home.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.