

Activecare Limited

# Westwood Hall Nursing Home

## Inspection report

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Date of inspection visit:  
11 February 2022

Date of publication:  
24 February 2022

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Westwood Hall Nursing Home is a home providing accommodation and personal care for up to 52 people including people living with dementia. At the time of our inspection, there were 26 people living at the service.

We found the following examples of good practice.

People living in the home and their relatives were supported to maintain contact. There was visiting pod outside the front entrance so relatives could see their loved ones regularly reducing the risk of infection to visitors and people living at the home.

The registered manager was aware of their responsibilities and managed the COVID-19 outbreak with support from relevant partner agencies.

There was a programme of regular COVID-19 testing for both people living in the home, staff, essential carers and visitors to the home. Screening procedures included temperature checks, healthcare questionnaires and a negative lateral flow test.

Staff used personal protective equipment (PPE) and followed guidance and practices. There was abundant PPE available to staff.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

Further information is in the detailed findings below.

**Inspected but not rated**

# Westwood Hall Nursing Home

## **Detailed findings**

## Background to this inspection

### Background

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 11 February 2022 and was announced. We gave the service 24 hours notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- Arrangements were in place for people to keep in touch with relatives and receive visits from essential care givers, guidance regarding visiting was followed and relaxed as restrictions eased.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.