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# Green Trees Care Home

## Inspection report

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Green Trees is a 'care home'. The care home accommodates up to 16 people some of whom were living with dementia. At the time of the inspection, there were 15 people living at the home.

We found the following examples of good practice.

The provider had appropriate arrangements for visitors to help prevent the spread of COVID-19. All visitors were screened for symptoms of acute respiratory infection before being allowed to enter the home. They were supported to wear a face covering and maintain hand hygiene during their visit.

The service had an extensive garden area with shelter to facilitate safe visiting for families. The provider was looking at utilising indoor space with ventilation, large screens and easy clean seating to facilitate visiting in the event of adverse winter weather.

The provider was following government guidance on testing and had appropriate arrangements in place to test people and staff for COVID-19. In the event of a positive test result, for either a staff member or person living at the service, appropriate arrangements were in place to reduce the risk of infection spreading.

The provider ensured staff received appropriate training and support to manage COVID-19. All staff had received training on COVID-19, infection control and the use of PPE. The provider liaised regularly with colleagues in the local authority and community nursing team for support and advice.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Green Trees Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 2 November 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.