

Holmwood Care Limited

Holmwood Residential Home

Inspection report

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Bungay
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Date of inspection visit:
19 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Holmwood Residential Home accommodates up to 32 older people in one adapted building.

We found the following examples of good practice.

There was wi-fi throughout the service which people could use independently to keep in touch with family and friends.

The service was clean and hygienic. Specialist anti-viral cleaning equipment was used to good effect. This included an ozone machine and a fogger.

Staffing levels had been increased to ensure people who chose to stay in their rooms did not become isolated.

The environment had been adapted to support social distancing. Extra coffee tables had been purchased to support distancing between chairs and a visiting pod created.

Risks to staff in relation to their health, safety and well-being had been thoroughly assessed.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Holmwood Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 19 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.