

Mr. Matthew Morgan

# Ridgeway Dental Practice

## Inspection report

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### Overall summary

We undertook a follow up desk-based inspection of Ridgeway Dental Practice on 05 January 2023. This inspection was carried out to review in detail the actions taken by the registered provider to improve the quality of care and to confirm that the practice was now meeting legal requirements.

The inspection was led by a CQC inspector, who had remote access to a specialist advisor.

We undertook a comprehensive inspection of Ridgeway Dental Practice on 01 March 2022 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing well led care and was in breach of regulation 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. You can read our report of that inspection by selecting the 'all reports' link for Ridgeway Dental Practice on our website [www.cqc.org.uk](http://www.cqc.org.uk).

When one or more of the five questions are not met we require the service to make improvements and send us an action plan. We then inspect again after a reasonable interval, focusing on the area where improvement was required.

As part of this inspection we asked:

- Is it well-led?

#### **Our findings were:**

#### **Are services well-led?**

We found this practice was providing well-led care in accordance with the relevant regulations.

The provider had made improvements in relation to the regulatory breach we found at our inspection on 01 March 2022.

#### **Background**

# Summary of findings

Ridgeway Dental Practice is in Broadstone and provides private dental care and treatment for adults and children.

The access to the practice is via a staircase, making it difficult for people who use wheelchairs and those with pushchairs. Car parking spaces, including dedicated parking for people with disabilities, are available near the practice.

The dental team includes a dentist and two dental nurses. The practice has one treatment room.

During the inspection we spoke with the dentist and one dental nurse who is also the practice manager.

The practice is open:

- Monday 8am to 6pm
- Tuesday 8am to 6pm
- Thursday 8am to 4pm

# Summary of findings

## The five questions we ask about services and what we found

We asked the following question(s).

**Are services well-led?**

**No action**



# Are services well-led?

## Our findings

We found that this practice was providing well-led care and was complying with the relevant regulations.

At the inspection on 05 January 2023 we found the practice had made the following improvements to comply with the regulation:

- The practice had made improvements to ensure that infection control procedures reflected current guidance.
- In particular, the autoclave, used to clean dental instruments was validated to ensure its working order and the correct parameters were met for effective sterilisation. All necessary tests were logged appropriately.
- Gloves used during manual cleaning of dental instruments were changed frequently and a log implemented to document the weekly replacements.
- The provider completed six monthly infection control audits in line with current guidance. The latest audit reflected the procedures carried out in the practice.
- There were appropriate arrangements in place for the segregation, storage and removal of clinical waste, including sharps.
- An electrical installation condition report to ensure the safety of the fixed wiring had been completed.
- Portable appliance testing had been completed.
- The practice had implemented a log of the weekly fire alarm testing. Fire escape routes were clear and a fire evacuation test had been completed. The provider had completed fire marshal training.
- The practice had reviewed their medical emergency medications and equipment and had sought out all necessary items including dispersible aspirin, portable suction, in date syringes, needles and airways. An in date oxygen cylinder was in place as were automated external defibrillator pads.
- Logs were in place to ensure that the medical emergency equipment and drugs were checked on a weekly basis in line with current guidance.
- The practice had updated the templates used to document patients' treatment and dental care in order that dental care records were kept in line with recognised guidance. They had not yet carried out an audit of dental care records but told us they would do this at the earliest opportunity.

The provider had also made further improvements:

- An antimicrobial prescribing audit had been completed.