

# The David Lewis Centre

# 121 Hassall Road

## Inspection report

121 Hassall Road  
Alsager  
Stoke-on-trent  
ST7 2SL

Date of inspection visit:  
18 November 2020

Date of publication:  
30 November 2020

### Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

121 Hassall Road is a residential care home providing personal care and accommodation for up to four people in a single storey adapted building. The home is situated in a residential area with access to local amenities. Four people were living at the home at the time of the inspection.

We found the following examples of good practice.

- We asked one person some questions about PPE. We asked, "Do staff wear PPE when they are supporting you to wash and dress?" Their response was "Yes" with a thumbs up, "Do you have visitors?" Their response was "Yes in the gazebo in the garden", "Do staff wear a mask all the time?" and their response was "Yes" with a thumbs up.
- All visitors were asked to complete a health screening form, have their temperature checked and were provided with face masks to wear throughout their visit. Full PPE was available for all visitors along with access to handwashing facilities and hand sanitiser.
- We observed staff to be wearing the correct personal protective equipment (PPE) throughout the inspection.
- People and staff were taking part in regular COVID19 testing.
- People had individual risk assessments in place that reflected their specific relative visiting arrangements.
- Staff had all received training to meet the requirements of their role and for the management of COVID19. Staff told us they felt fully supported by the provider.

Further information is in the detailed findings below.

# The five questions we ask about services and what we found

We always ask the following five questions of services.

**Is the service safe?**

Inspected but not rated.

**Inspected but not rated**

# 121 Hassall Road

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 18 November 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.