

Techcrown Limited

# Hollywynd Rest Home

## Inspection report

5-9 St Botolphs Road  
Worthing  
West Sussex  
BN11 4JN

Tel: 01903210681  
Website: [www.hollywynd.co.uk](http://www.hollywynd.co.uk)

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25 August 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Hollywynd Rest Home is a residential care home providing personal care to up to 40 people aged 65 and over. At the time of the inspection, support was provided to 30 people in one adapted building. People were living with a range of needs associated with the frailties of old age

We found the following examples of good practice.

Visiting was by appointment and there were different arrangements in place to allow for individual preferences and weather conditions. Visitors used face masks and visits were risk assessed using a health questionnaire.

The layout of the service had allowed for isolation when needed. Extra time was arranged for designated staff to spend time with people who were isolating. Staff were spending time with people reading, watching television and being a companion during meals.

Some people were going out to local shops independently. Arrangements had been made to allow this to continue with Covid-19 precautions in place.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Hollywynd Rest Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 25 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.