

Riversdale (Northwest) Limited

Riversdale Nursing Home

Inspection report

14-16 Riversdale Road
Wirral
Merseyside
CH48 4EZ

Tel: 01516252480

Date of inspection visit:
25 February 2021

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04 May 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Riversdale Nursing Home is a care home, providing accommodation along with nursing and residential care for up to 40 people, in one adapted building. Bedrooms are situated over three floors, with lift access between all floors. At the time of our inspection, 33 people were living in the home.

We found the following examples of good practice.

We were assured the provider and staff at the home were taking appropriate action and had responded to recommendations following visits from the IPC team. This helped minimise any possible spread of infection and helps to ensure people were safe during the COVID-19 pandemic.

The provider had introduced a new system of checking and auditing their practises in response to the COVID-19 pandemic. There was an appropriate plan in place to support people safely in the event of an outbreak within the home.

The home and the equipment used within the home was clean. There was an ongoing programme in place of replacing some furniture and equipment used in line with IPC guidance.

The service was making use of available COVID-19 testing for both people living at the home and staff members; in line with government guidance.

We made a recommendation about recording COVID-19 rapid testing.

Staff supported people in a safe manner making effective use of personal protective equipment (PPE) and changing into a uniform on site. PPE was situated at convenient locations for staff around the home and at the home's entrance for visitors to use.

When we visited, people having visitors within the main building was restricted. Arrangements had been made for visits to take place using a safe visiting pod. We saw that this was being used. Arrangements were being made for people to receive visits within the home at an upcoming date in line with government guidance.

Arrangements were made for people to come to live at the home safely, this included a period of isolation. Steps had also been taken to ensure that staff and any essential visitors came into the building safely. All essential visitors were recorded and had a rapid test for COVID-19, a temperature check and hand sanitiser and PPE was made available as appropriate.

People we spoke with told us they had been well supported during the pandemic. One person told us they had, "Been kept safe during troublesome times." Another person told us they had been, "Well looked after during the pandemic."

Staff were receiving a programme of refreshment training in infection prevention and control and the effective use of PPE. Staff were knowledgeable about people's needs and safe infection control practices and described to us recent improvements in relation to infection prevention and control at the service.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Riversdale Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern from the local Infection Control and Prevention Team (IPC) about infection control and prevention measures at this service. The IPC team had visited the service and made some recommendations to the provider. This was a targeted inspection looking at the providers response to these recommendations.

This inspection took place on 25 February 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.