

Dukeries Healthcare Limited

Berwood Court Care Home

Inspection report

Berwood Park, off Cadbury Lane
Castle Vale
Birmingham
West Midlands
B35 7EW

Tel: 01217497887

Website: www.dukerieshealthcare.co.uk

Date of inspection visit:
21 January 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Berwood Court Care Home provides personal and nursing care to a maximum of 74 older people, people with physical disabilities and people living with dementia. At the time of our visit 59 people lived at the home.

We found the following examples of good practice.

- On arrival at the home, visitors were screened for symptoms of Covid-19 to ensure their visit could take place safely and in line with current guidance.
- People were supported to maintain contact with others who were important to them in a variety of ways including video and telephone calls.
- Links with a local nursery school had been maintained during the pandemic. Children from a local nursery school had sung Christmas carols to people from the car park of the home. Staff had opened the windows so people could see and hear the children sing.
- Staff used creative ways to ensure the communication between them and the people they cared for was effective. For example, staff wrote things down for one person who had a hearing impairment so they could understand what they were saying to them.
- Cleaning schedules had been increased and staff hand washing checks took place to support staff to wash their hands effectively and work in-line with the provider's infection control policy.
- Staff did not wear their uniforms outside of the home which minimised the risk of transmission of Covid-19. Arrangements were in place for staff uniforms to be laundered at the home.
- An extra staff room had been created at the home. Staff breaks were staggered which meant staff could appropriately socially distance during their breaks.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Berwood Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 21 January 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Inspected but not rated