

Sienna Care Limited

Kingswood House

Inspection report

Hollington Road
Raunds
Wellingborough
Northamptonshire
NN9 6NH

Tel: 01933624298

Website: www.siennacare.co.uk

Date of inspection visit:
22 October 2020

Date of publication:
16 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Kingswood House is a residential care home registered to provide personal and nursing care for up to 26 older people, including people living with dementia. At the time of the inspection 18 people were using the service.

We found the following examples of good practice.

- Clear processes were in place for facilitating family and professional visits safely. Window visits could take place throughout the pandemic period as all bedrooms were on the ground floor. Consideration was given to the shortest routes to a person's bedroom if they received a professional health visitor such as a district nurse.
- The service participated in regular Covid-19 testing of staff and people living in the service. This meant swift action could be taken to prevent the spread of infection in the event any test results were positive.
- Staff had access to sufficient supplies of personal protective equipment (PPE) including hand sanitiser, masks, gloves and aprons. Staff were seen to be wearing masks during the inspection visit. Staff had received additional training in infection prevention and control, and how to put on and take off PPE safely.
- Cleaning of all areas of the service took place regularly and domestic staff were on shift seven days per week to support this. Disinfection of communal areas, high touch areas such as handrails and door handles, and equipment such as walking frames occurred throughout the day and night.
- The staff team took on extra shifts to cover gaps in the rota as far as possible. This meant the service had minimal use of agency staff. If agency staff were used, the same worker attended and they undertook Covid-19 testing. None of the permanent staff team worked in any other care service. These staff practices reduced the risk of cross infection.
- Furniture had been moved around in the lounge and dining areas to support social distancing. This meant people could still spend time in communal areas which supported their wellbeing and reduced the risk of isolation.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No ratings were awarded following this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

Inspected but not rated

Kingswood House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 22 October 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

We have also signposted the provider to resources to develop their approach.