

# Caretech Community Services (No.2) Limited

# Magnolia House

## Inspection report

1 Cripple Street  
Loose  
Maidstone  
Kent  
ME15 6BA

Tel: 01622747677

Date of inspection visit:  
28 October 2020

Date of publication:  
16 November 2020

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Magnolia House is a residential home providing care and support for up to six people with learning disabilities and autism. Some people had limited verbal communication. At the time of our inspection, five people lived at the service.

We found the following examples of good practice

- A member of staff was allocated as an infection prevention and control (IPC) Lead, they had implemented enhanced cleaning of high traffic areas.
- Staff had supported one person to purchase their own tablet to communicate with their family. Communal facilities were available for others to be able to maintain contact with their friends and family.
- Family members and regular visitors had been informed of updated visiting procedures and could book times to see their relatives.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

.We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Magnolia House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 28 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

## Is the service safe?

### Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that staff training, practices and deployment show the service can prevent transmission of infection and/or manage outbreaks.

We have also signposted the provider to resources to develop their approach.