

Shivron Care Home Ltd

Buttercup House Care Home

Inspection report

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Woolston
Southampton
Hampshire
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06 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Buttercup House Care Home is a care home. It is registered to provide accommodation with personal care for up to 20 older people who might be living with dementia or have other mental health needs. Accommodation is in two modernised residential properties which have been combined.

We found the following examples of good practice.

- The provider had acted to make sure people could have visitors safely. There had been a temporary marquee in the garden during the summer, window visits for people who could not leave the building, and video conferences for families who could not visit physically. The provider planned to use an outbuilding in the garden for visits during the winter with suitable use of PPE, distancing and cleaning protocols in place.
- The provider had anticipated guidance and acted proactively to keep people safe. For instance, they had started a strict home lock down before this was included in government guidance. This had reduced the risk of COVID-19 entering the home.
- The provider had acted to make sure new standards of hygiene and cleanliness could be maintained. They had sourced new cleaning products, and developed and updated staff guidance and audit checklists to meet the new standards.
- The staff team had responded positively to new infection prevention and control procedures. The provider had kept the home free of COVID-19 at the time of our visit.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following appropriate infection prevention and control procedures to keep people safe.

Inspected but not rated

Buttercup House Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 6 November 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.