

Hydefall Limited

Sutton Court Care Centre

Inspection report

486-488 Sutton Common Road
Sutton
Surrey
SM3 9JL

Tel: 02086448118

Website: www.suttoncourtcarecentre.co.uk

Date of inspection visit:
21 January 2021

Date of publication:
11 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Sutton Court Care Centre is a 'care home' providing accommodation, support and nursing for older people and people living with dementia. The service can support up to 63 people. At the time of our inspection there were 49 people living in the home.

We found the following examples of good practice.

People were in contact with their families. Relatives could have window visits and people receiving end of life care were able to have visits in their rooms. Staff made sure visits were carried out in a safe way. When relatives were not able to visit, they kept in touch with people through video and telephone calls.

Staff screened all visitors to the service for symptoms of infection and there was information about the safety procedures visitors should follow to ensure their safety and the safety of residents and staff. Staff tested visitors for COVID-19 using lateral flow tests and visitors completed a test and trace form. Residents and staff were tested for COVID-19 in line with current government guidance.

All staff had been trained in infection prevention and control (IPC) and the use of personal protective equipment (PPE). There were designated areas for staff to don and doff PPE and hand sanitising and washing facilities were easily accessible to people, staff and visitors. There were COVID-19 and hand washing information signs throughout the home. We observed staff followed current IPC guidance and practice throughout our visit. Staff only worked at this location and did not work at the provider's other locations. This reduced the risk of staff spreading infection between locations.

Staff cleaned the home regularly during the day and at night, including disinfecting the home.

The service's IPC policy was up to date and in line with current guidance. The provider had carried out COVID-19 risk assessments for people and staff. The service had plans in place to respond immediately and appropriately to an outbreak of infection to ensure the safety of people and staff.

We were assured that this service met good infection prevention and control guidelines as a designated care setting

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Details are in our safe findings below.

Inspected but not rated

Sutton Court Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This targeted inspection was to ensure that the service was compliant with infection control and prevention measures.

The inspection took place on 21 January 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.