

Care 24-7 Leicester Limited

Hartington Road Care Home

Inspection report

75 Hartington Road
Leicester
Leicestershire
LE2 0GQ

Tel: 01162425779

Date of inspection visit:
22 October 2020

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11 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Hartington Road Care Home is registered to provide accommodation for up to eight people who have a learning disability and/or mental health needs.

We found the following examples of good practice.

- The provider had ensured there was a plentiful supply of personal protective equipment and we saw staff used this appropriately. Cleaning and disinfection products had been changed to meet the new infection control advice.
- Risk assessments had been completed to protect people and any staff who may be at higher risk and measures were in place to support them. Staff were supported by regular information and the option of accessing wellbeing support.
- People were provided with information on areas of keeping healthy and well in a range of formats which included written and visual information.
- Activities within the service had continued though in different formats with increased in house activities to reduce people's risk of isolation.
- Though there were few visitors prior to the pandemic, this had been discouraged by the provider. Visiting has now re-commenced and is planned and completed with people's safety in mind.
- Visits by professional health staff were well planned in advance. Visiting staff were prompted to observe social distancing and the regular changing of personal protective equipment and disinfection of equipment between each person being tested.
- Reviews by social work staff were now all completed on line.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

The service was safe.

Details are in our Safe findings below.

Inspected but not rated

Hartington Road Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 22 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.