

Prime Life Limited

# Seacroft Court Nursing Home

## Inspection report

Seacroft Esplanade  
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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	<b>Inspected but not rated</b>

# Summary of findings

## Overall summary

### About the service

Seacroft Court Nursing Home is a care home with nursing providing personal and nursing care to 41 people at the time of the inspection. The service can support up to 50 people. The service provides accommodation for people on two floors.

### People's experience of using this service and what we found

People and staff were protected from the risk of infections. Staff followed good infection control practices. Staff had received training around infection control and followed the providers infection control policy and guidance. Shortfalls in staffing hours for cleaning and laundry had been addressed. Arrangements had been put in place to monitor infection control practices and processes on a regular basis.

For more details, please see the full report which is on the CQC website at [www.cqc.org.uk](http://www.cqc.org.uk)

### Rating at last inspection

The last rating for this service was requires improvement (last report published 28 November 2020) and there were two breaches of regulation. The provider completed an action plan after the last inspection to show what they would do and by when to improve.

### Why we inspected

We undertook this targeted inspection to check whether the Warning Notice we previously served in relation to Regulation 12 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 had been met. The overall rating for the service has not changed following this targeted inspection and remains requires improvement.

CQC have introduced targeted inspections to follow up on Warning Notices or to check specific concerns. They do not look at an entire key question, only the part of the key question we are specifically concerned about. Targeted inspections do not change the rating from the previous inspection. This is because they do not assess all areas of a key question.

### Follow up

We will return to visit as per our re-inspection programme. If we receive any concerning information we may inspect sooner.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

At our last inspection we rated this key question requires improvement. We have not reviewed the rating at this inspection. This is because we only looked at the parts of this key question we had specific concerns about.

### **Inspected but not rated**

# Seacroft Court Nursing Home

## **Detailed findings**

### Background to this inspection

#### The inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act. We looked at the overall quality of the service and provided a rating for the service under the Care Act 2014.

This was a targeted inspection to check whether the provider had met the requirements of the Warning Notice in relation to Regulation 12 (Regulation description, e.g. Safe care and treatment) of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

#### Inspection team

The inspection team was made up of one inspector.

#### Service and service type

Seacroft Court Nursing Home is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

#### Notice of inspection

We gave the service one hours' notice of the inspection.

#### What we did before the inspection

We reviewed information we had received about the service since the last inspection. We sought feedback from the local authority and professionals who work with the service. We used the information the provider sent us in the provider information return. This is information providers are required to send us with key information about their service, what they do well, and improvements they plan to make. This information

helps support our inspections. We used all this information to plan our inspection.

During the inspection-

We spoke with the registered manager and observed staff practice. We reviewed a range of records. This included training records, cleaning records and infection control records.

After the inspection

We continued to seek clarification from the provider to validate evidence found.

# Is the service safe?

## Our findings

Safe – this means we looked for evidence that people were protected from abuse and avoidable harm. At the last inspection this key question was rated as requires improvement. This meant some aspects of the service were not always safe and there was limited assurance about safety. There was an increased risk that people could be harmed. We have not changed the rating of this key question, as we have only looked at the part of the key question, we had specific concerns about.

The purpose of this inspection was to check if the provider had met the requirements of the warning notice we previously served. We will assess all the key question at the next comprehensive inspection of the service.

At our last inspection the provider had failed to ensure people received safe care and treatment. This was a breach of Regulation 12 (Safe care and treatment) of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. The provider failed to ensure that all staff understood their responsibilities around wearing personal protective equipment and were able to demonstrate safe infection control practices consistently.

At this inspection we found the provider had made some improvements and the service was no longer in breach of regulation 12.

### Preventing and controlling infection

- People living in the service and staff were protected from cross infection. We observed staff were wearing Personal Protective Equipment (PPE) safely.
- PPE stations were available around the building to provide staff with clean protective clothing and prevent cross infection.
- The provider had put in place systems and processes to ensure that staff had the appropriate skills and knowledge to minimise the risk of cross infection. This included observations and training to ensure the provider was assured by staff infection control practices. Staff had received infection control training. Records showed that staff had received six weekly update training to ensure they were putting on and taking off PPE safely. Arrangements had been put in place to record observations and provide staff with regular feedback.
- The environment was undergoing redecoration and issues which had been identified at our previous inspection had been addressed.
- An internal infection control audit had been carried out on 4 November 2020 we observed that actions had been taken to address any areas of concern.
- Communal areas were in the process of being refurbished and where we had identified areas of concern these had been addressed. Furnishings had also been replaced to facilitate easy cleaning and prevent cross infection.
- The home was clean. We checked staff rotas and saw these hours were fulfilled. Cleaning schedules and records were in place however these had not been consistently completed. We spoke with the registered manager about this who told us they were in the process of addressing this with staff.
- The provider had set out cleaning and laundry hours required for the service and additional hours had

been put in place to ensure laundry duties during the pandemic were carried out effectively.

- At our previous inspection we were concerned about the use of a garden shed for storage of soiled and contaminated laundry. We observed the provider had put signage in place and made the shed secure to provide safe storage.