

Parklands Care Services Limited

Wyndthorpe Hall & Gardens Care Home

Inspection report

High Street
Dunsville
Doncaster
South Yorkshire
DN7 4DB

Tel: 01302884650

Date of inspection visit:
08 December 2020

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22 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Wyndthorpe Hall and Gardens Care Home is registered to provide accommodation, nursing and personal care for up to 82 people. The home is comprised of two buildings, is set in extensive grounds and is divided into three units. The two units in the main building are referred to as the Hall and the Court. The unit referred to as the Gardens was inspected at this visit and there were 15 using the service at the time of the inspection. The home is situated in the Dunsville area of Doncaster and has access to shops, public transport and other amenities.

We found the following examples of good practice.

The provider is looking at ways for people to have safe visits with their loved ones. Plans were underway to convert a designated room into a visiting area. When completed, it will enable comfortable visits.

Additional cleaning was taking place, including an increase in cleaning of high touch points.

Staff praised the support they received from the management team. Extra emotional support was available to staff should they need this.

The service had a number of lead staff in infection prevention control (IPC). One of their roles and responsibilities was to observe and embed the importance of hand washing and good IPC practices within the team.

Staff breaks were staggered to ensure social distancing rules were applied.

Staff encouraged people to sanitise their hands regularly. There were ample supplies available of PPE available and staff carried hand sanitiser with them.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Wyndthorpe Hall & Gardens Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 8 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.