

Ashley House Care Homes Limited

# Ashley House Care Home

## Inspection report

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Tottenham  
London  
N17 6EP

Tel: 02083521027

Date of inspection visit:  
24 February 2022

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14 March 2022

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Ashely House Care Home is registered to provide accommodation and personal care to three people who have mental health needs, some of whom also have older people care needs. At the time of our inspection three people was using the service.

We found the following examples of good practice.

Visitors to the home were asked to produce evidence of a negative lateral flow test (LFT) and show their NHS COVID pass as evidence of vaccination, where relevant. In addition to these checks, visitor temperatures were monitored, and relevant health questions asked to ensure people were not displaying any symptoms of being infected prior to entry. Visiting was taking place in line with current government guidance. The home was clean, tidy and well ventilated. The furniture in communal areas was spaced out well in order to enable safe social distancing. The home had an outdoor space which can be used in nicer weather.

The provider had policies and procedures to ensure staff followed effective infection control guidance. Staff and visitors had access to personal protective equipment (PPE) and there was sufficient PPE supply in stock. Designated PPE stations were in place in central areas of the home for donning and doffing of PPE. This helped to minimise the spread of infection.

The provider ensured they were able to cover for staff absences due to COVID-19 and continue to meet people's needs. Isolation procedures were in place and implemented where people were infected to control the spread of infection.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Ashley House Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 24 February 2022 and was announced. We gave the service 24 hours notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the latest government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach.